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With PDC's booster warranty options, you can rest assured that your equipment is well-maintained and running smoothly, allowing you to focus on your core business operations.

WARRANTY -

PLATINUM BOOSTER PLAN



With PDC's extended warranty options, you can rest assured that your equipment is well-maintained and running smoothly, allowing you to focus on your core business operations.

Our Platinum Booster Plan is designed to provide on-site support for manufacturing defects, normal wear and tear, firmware reloads, batteries, and optional accidental breakage cover, with an eco-friendly destruction option for old equipment, and optional theft cover.

You can select from 1, 3, or 5-year options based on your needs, and our plan includes access to our helpdesk support, ensuring that you receive timely assistance when you need it the most.

Additionally, our Platinum Booster Plan includes preventative maintenance and reporting, optional remote support, access to staging and optional software support, and access to back-up equipment.

Our average turn-around time is 8 hours, providing you with quick and efficient service.



DESCRIPTION	UPGRADE: EXTENDED WARRANTY TO ONSITE SUPPORT (WITH PM'S)
MANUFACTURING DEFECT	INCLUDED ✓
NORMAL WEAR AND TEAR	INCLUDED ✓
FIRMWARE RELOAD	INCLUDED ✓
ACCIDENTAL BREAKAGE	OPTIONAL
DESTRUCTION	OPTIONAL
THEFT	OPTIONAL
BATTERY	INCLUDED ✓
SHIPPING IN	NOT INCLUDED
SHIPPING OUT	NOT INCLUDED
PM SERVICES	INCLUDED ✓
REPORTING	INCLUDED ✓
HELPDESK	INCLUDED ✓
REMOTE SUPPORT	OPTIONAL
STAGING	INCLUDED ✓
SOFTWARE UPDATES	OPTIONAL
ACCESS TO BACK UP EQUIPMENT	INCLUDED ✓
SOFTWARE SUPPORT	INCLUDED ✓
ACCESSORIES	OPTIONAL
TERM	1, 3 OR 5 YEARS
TURANAROUND TIME	30 MIN RESPONSE, 6 HOUR AVE ON-SITE
PURCHASE FROM SALE	WITHIN 90 DAYS

Terms & Conditions Apply. E&OE

WARRANTY -

GOLD BOOSTER PLAN



With PDC's extended warranty options, you can rest assured that your equipment is well-maintained and running smoothly, allowing you to focus on your core business operations.

Our comprehensive Gold Booster Plan Option provides you with an upgraded manufacturer extended warranty for your equipment.







Our Gold Booster Plan is designed to provide on-site support for manufacturing defects, normal wear and tear, firmware reloads, batteries, and optional accidental breakage cover, with an eco-friendly destruction option for old equipment.

You can select from 1, 3, or 5-year options based on your needs, and our plan includes access to our help desk support, ensuring that you receive timely assistance when you need it the most.

Additionally, this Plan includes preventative maintenance and reporting, optional remote support, access to staging and optional software support, and optional access to back-up equipment and accessories.

This is our most popular package, providing you with the highest level of coverage and support for your equipment.



DESCRIPTION	UPGRADE: EXTENDED WARRANTY TO ON-SITE SUPPORT (WITH PM'S)
MANUFACTURING DEFECT	INCLUDED 
NORMAL WEAR AND TEAR	INCLUDED 
FIRMWARE RELOAD	INCLUDED 
ACCIDENTAL BREAKAGE	OPTIONAL
DESTRUCTION	OPTIONAL
THEFT	NOT INCLUDED
BATTERY	INCLUDED 
SHIPPING IN	NOT INCLUDED
SHIPPING OUT	NOT INCLUDED
PM SERVICES	INCLUDED 
REPORTING	INCLUDED 
HELPDESK	INCLUDED 
REMOTE SUPPORT	OPTIONAL
STAGING	INCLUDED 
SOFTWARE UPDATES	OPTIONAL
ACCESS TO BACK UP EQUIPMENT	OPTIONAL
SOFTWARE SUPPORT	OPTIONAL
ACCESSORIES	OPTIONAL
TERM	1, 3 OR 5 YEARS
TURANAROUND TIME	30 MIN RESPONSE, NEXT BUSINESS DAY ONSITE
PURCHASE FROM SALE	WITHIN 90 DAYS

Terms & Conditions Apply. E&OE

WARRANTY -

BASIC BOOSTER PLAN



With PDC's extended warranty options, you can rest assured that your equipment is well-maintained and running smoothly, allowing you to focus on your core business operations.

Our comprehensive Basic Booster Plan provides you with an upgraded manufacturer extended warranty for your equipment.

Our Basic Booster Plan Option is designed to provide on-site support for manufacturing defects, normal wear and tear, firmware reloads, and batteries if selected, without preventative maintenance.

You can select from 1, 3, or 5-year options based on your needs, and our plan includes access to our helpdesk support, ensuring that you receive timely assistance when you need it the most.

Additionally, we offer optional remote support, staging, and software support, with a fast turn-around time of the next business day.



DESCRIPTION	UPGRADE: MANUFACTURER EXTENDED WARRANTY TO ON-SITE SUPPORT (NO PM'S)
MANUFACTURING DEFECT	INCLUDED ✓
NORMAL WEAR AND TEAR	INCLUDED ✓
FIRMWARE RELOAD	INCLUDED ✓
ACCIDENTAL BREAKAGE	NOT INCLUDED
DESTRUCTION	NOT INCLUDED
THEFT	NOT INCLUDED
BATTERY	IF SELECTED ✓
SHIPPING IN	NOT INCLUDED
SHIPPING OUT	NOT INCLUDED
PM SERVICES	BREAK FIX
REPORTING	NOT INCLUDED
HELPDESK	INCLUDED ✓
REMOTE SUPPORT	OPTIONAL
STAGING	OPTIONAL
SOFTWARE UPDATES	NOT INCLUDED
ACCESS TO BACK UP EQUIPMENT	NOT INCLUDED
SOFTWARE SUPPORT	OPTIONAL
ACCESSORIES	NOT INCLUDED
TERM	1, 3 OR 5 YEARS
TURANAROUND TIME	NEXT BUSINESS DAY
PURCHASE FROM SALE	WITHIN 90 DAYS

Terms & Conditions Apply. E&OE

WARRANTY -

MANUFACTURER BOOSTER



With PDC's extended warranty options, you can rest assured that your equipment is well-maintained and running smoothly, allowing you to focus on your core business operations.

Our Manufacturer Booster Plan Option is designed to supplement your manufacturer's warranty, providing coverage for manufacturing defects, normal wear and tear, firmware reloads, batteries, and shipping out of replacement parts.

You can select from 1, 3, or 5-year options based on your needs, and our plan includes access to our helpdesk support, ensuring that you receive timely assistance when you need it the most.

In addition, our Manufacturer Booster Plan Option has a fast turn-around time of the next business day, minimizing any downtime for your equipment.



DESCRIPTION	MANUFACTURER EXTENDED WARRANTY
MANUFACTURING DEFECT	INCLUDED ✓
NORMAL WEAR AND TEAR	INCLUDED ✓
FIRMWARE RELOAD	INCLUDED ✓
ACCIDENTAL BREAKAGE	NOT INCLUDED
DESTRUCTION	NOT INCLUDED
THEFT	NOT INCLUDED
BATTERY	IF SELECTED ✓
SHIPPING IN	NOT INCLUDED
SHIPPING OUT	INCLUDED ✓
PM SERVICES	BREAK FIX
REPORTING	NOT INCLUDED
HELPDESK	INCLUDED ✓
REMOTE SUPPORT	OPTIONAL
STAGING	OPTIONAL
SOFTWARE UPDATES	NOT INCLUDED
ACCESS TO BACK UP EQUIPMENT	NOT INCLUDED
SOFTWARE SUPPORT	NOT INCLUDED
ACCESSORIES	NOT INCLUDED
TERM	1, 3 OR 5 YEARS
TURANAROUND TIME	NEXT BUSINESS DAY
PURCHASE FROM SALE	WITHIN 90 DAYS

Terms & Conditions Apply. E&OE

WARRANTY - PARTS PLAN



With PDC's extended warranty options, you can rest assured that your equipment is well-maintained and running smoothly, allowing you to focus on your core business operations.

We offer a comprehensive Parts Plan Extended Warranty option that provides you with peace of mind and hassle-free maintenance for your equipment.

Our Parts Plan Option is a back-to-back parts agreement with Roan Active, ensuring that you receive the highest quality replacement parts for your equipment.

You can select from 1, 3, or 5-year options based on your needs, and our plan includes coverage for manufacturing defects, normal wear and tear, firmware reloads, batteries, and shipping out of the replacement parts.

Additionally, our Parts Plan Option includes access to our helpdesk support, ensuring that you receive timely assistance when you need it the most.



DESCRIPTION	BACK TO BACK PARTS AGREEMENT WITH ROAN ACTIVE
MANUFACTURING DEFECT	INCLUDED ✓
NORMAL WEAR AND TEAR	INCLUDED ✓
FIRMWARE RELOAD	INCLUDED ✓
ACCIDENTAL BREAKAGE	NOT INCLUDED
DESTRUCTION	NOT INCLUDED
THEFT	NOT INCLUDED
BATTERY	IF SELECTED ✓
SHIPPING IN	NOT INCLUDED
SHIPPING OUT	INCLUDED ✓
PM SERVICES	NOT INCLUDED
REPORTING	NOT INCLUDED
HELPDESK	INCLUDED ✓
REMOTE SUPPORT	NOT INCLUDED
STAGING	NOT INCLUDED
SOFTWARE UPDATES	NOT INCLUDED
ACCESS TO BACK UP EQUIPMENT	NOT INCLUDED
SOFTWARE SUPPORT	NOT INCLUDED
ACCESSORIES	NOT INCLUDED
TERM	1, 3 OR 5 YEARS
TURANAROUND TIME	SWOP OUT OF FAULTY PARTS
PURCHASE FROM SALE	WITHIN 90 DAYS

Terms & Conditions Apply. E&OE

WARRANTY - SERVICE PLAN



With PDC's extended warranty options, you can rest assured that your equipment is well-maintained and running smoothly, allowing you to focus on your core business operations.


We offer a comprehensive Service Plan Package that provides you with peace of mind and hassle-free maintenance for your equipment.

Our Service Plan Option is designed for preventative maintenance services, and you can select from 1, 3, or 5-year options based on your needs.

You have the flexibility to choose the month when you want the services to be scheduled and how many services you want to include in your package.

Our Service Plan Option also includes access to our helpdesk support, ensuring that you receive timely assistance when you need it the most.



DESCRIPTION	PREVENTATIVE MAINTENANCE SERVICES ONLY
MANUFACTURING DEFECT	NOT INCLUDED
NORMAL WEAR AND TEAR	NOT INCLUDED
FIRMWARE RELOAD	NOT INCLUDED
ACCIDENTAL BREAKAGE	NOT INCLUDED
DESTRUCTION	NOT INCLUDED
THEFT	NOT INCLUDED
BATTERY	NOT INCLUDED
SHIPPING IN	NOT INCLUDED
SHIPPING OUT	NOT INCLUDED
PM SERVICES	CHOOSE QTY REQUIRED
REPORTING	NOT INCLUDED
HELPDESK	INCLUDED 
REMOTE SUPPORT	NOT INCLUDED
STAGING	NOT INCLUDED
SOFTWARE UPDATES	NOT INCLUDED
ACCESS TO BACK UP EQUIPMENT	NOT INCLUDED
SOFTWARE SUPPORT	NOT INCLUDED
ACCESSORIES	NOT INCLUDED
TERM	1, 3 OR 5 YEARS
TURANAROUND TIME	SELECTED MONTH
PURCHASE FROM SALE	WITHIN 90 DAYS

Terms & Conditions Apply. E&OE